

LILIAN HOLM WELLNESS
PHYSICAL THERAPY AND WELLNESS COACHING

PAYMENT OPTIONS

There are several convenient payment options available for patients using insurance. After your charges have been submitted to your insurance company, and following the insurance company's determination of your responsibility (*be it deductible, copay or co-insurance, all of which you will also be able to see in the EOB — or Explanation of Benefits — you receive from the insurance company, as well as online on your insurance company's website*) the credit card you keep on file will be charged.

Should you want to choose to not use a credit card as payment, e.g. in order to avoid the processing fee, you may notify me at the start of therapy, and instead choose to pay using a bank transfer through Zelle, using either phone number (224) 470-9013 or by scanning the QR code below with the camera on your phone. Please notify me following payment. You may also opt to pay with a check or cash. Please note that if you choose any other option than payment through a credit card on file, prompt payment is still required, and a credit card on file will still be required and charged in case of delayed payment.

